

Real-Time Tutoring for Virtual Students

Empower your students to succeed in core subject areas

The increased flexibility that comes with virtual instruction shouldn't prevent grade 3–12 students from getting extra help when they need it. That's why Imagine Learning Instructional Services offers Concept Coaches, who are ready to help students whether or not school is in session.

Imagine Learning's expert Concept Coaches are available to students on-demand seven days a week and can be reached directly through online chat tools and interactive whiteboards. When students interact with a Concept Coach, they get real-time, one-on-one tutoring in grade 3–12 core subject areas, helping to ensure they understand the material in their courses and can move on to more complex concepts.

Concept coaches offer students:

- Individualized help in grade 3–12 English language arts, math, science, social studies, 6–12 French and Spanish courses regardless of whether or not school is in session
- Real-time, on-demand support and demonstration of concepts

Concept Coaches are available 7 days per week

Monday – Friday	8:00 AM – 10:00 PM EST* 5:00 AM – 7:00 PM PST*
Saturday	9:00 AM – 7:30 PM EST 6:00 AM – 4:30 PM PST
Sunday	6:30 PM – 10:00 PM EST 3:30 PM – 7:00 PM PST

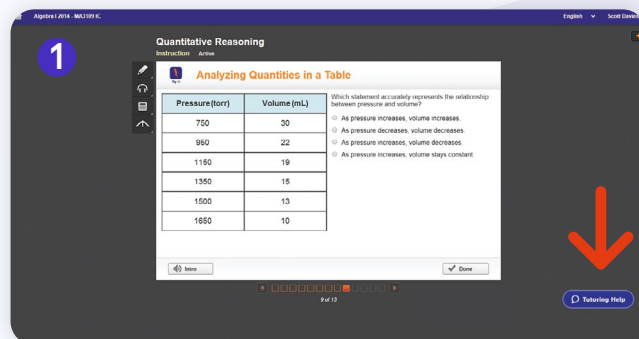
 **Tutoring Help**

Click on the Student Support button to contact a Concept Coach.

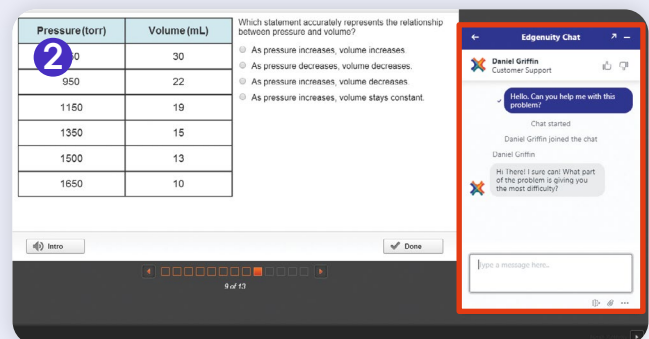
Hours may vary based on students' needs.

*French and Spanish available Monday–Friday
9:00 AM – 7:00 PM EST
6:00 AM – 4:00 PM PST

Getting Help from a Concept Coach



- When inside an activity, you will see a Tutoring Help button in the bottom right portion of the screen. Select this button to open a chat box.



- Chat with a Concept Coach for help with the activity you are working on. The Concept Coach may open an interactive whiteboard to help you visualize the concept you are working on.

To offer your students additional opportunities for help, visit [imaginelearning.com/concept-coaching](https://www.imaginelearning.com/concept-coaching)